

BERRY FRESH CAFÉ UPDATE: 10/01/2020 FROM THE OWNERS

We know these times have been challenging for everyone. We would like to thank everyone for their support over the last 6 months. We are very humbled and grateful for your continued patronage.

In Governor DeSantis' recent executive order, he is allowing 100% capacity in restaurants. Even though the Governor is allowing 100% capacity, we will only open at 80% capacity in order to maintain the proper social distancing guidelines.

Below are complete details about our locations and what we are doing to ensure a safe dining experience at our locations.

1. **All three locations:** Indoor and Outdoor Seating Available

Hours of operation

Open Monday-Friday 7am-2:30pm

Saturday-Sunday 7am-3pm

2. **Here is an update of the precautions we are taking to keeping you and our staff safe since our last update:**

- We will remain at 80% Capacity to maintain proper social distancing.
- We have installed barrier guards in between booths for a safer dining experience.
- We have been awarded the FLRA Seal of Commitment. The Florida Restaurant Association certified our staff underwent additional Covid training sessions and also reviewed and approved our Covid Protocols. We are the ONLY Breakfast/Lunch concept to be certified thus far statewide.
- We screen employees for symptoms and/or exposure to COVID-19/coronavirus.
- Masks and gloves are mandatory for all employees and our staff maintains social distancing whenever possible.

- Our Point of Sale system allows for touchless payments using card readers on handheld devices so you can pay from your table.
- Our waitlist is all electronic. The NoWait service has been available for the past two years and now you can get on the wait list from your home and see how long the wait will be.
- Menus are available by scanning a QR code printed on a table tent at each table. Simply use your smartphone camera to scan the code and the menu will display on your phone. You can also go to our web site directly via the internet.
- Constant Cleanliness and Disinfection: We are following the CDC Guidance for Businesses which includes more frequent cleaning of common areas and touchpoints, such as menus, doorknobs and POS screens.
- Hand sanitizer is available for guests, and we encourage everyone to wash their hands with soap and water in our restrooms before beginning your meal.
- All condiments are off the tables and sanitized after each use.
- We have installed Plexi glass barriers at our bar counters and at our Takeaway areas.

And we're going to ask all of you to help us as well.

If you are part of the at-risk population for serious complications from coronavirus illness, we encourage you to continue using our Take-Away or Curbside Pickup options instead of dining in to minimize your exposure to other people.

If you have a fever or aren't feeling good, please stay home. Please don't come to our restaurant or anyone's restaurant until you're feeling better. We'll be safe and healthy for you so please be safe and healthy for our staff, too!

Sincerely,

Tim and Mitch Timoteo
Head Berries